

## Heating System Service Contracts

### GOOD

#### Emergency LABOR ONLY Contract

(Labor for Standard parts only)

Furnace or Boiler, includes tune up

**\$319.00** + tax = \$339.26 \_\_\_\_\_

Hot Water Heater, includes tune up\*\*

**\$209.00** + tax = \$222.27 \_\_\_\_\_

### BETTER

#### Emergency PARTS AND LABOR Contract

(Includes Standard parts)

Furnace or Boiler, includes tune up

**\$389.00** + tax = \$413.70 \_\_\_\_\_

Hot Water Heater, includes tune up\*\*

**\$239.00** + tax = \$254.18 \_\_\_\_\_

### BEST

#### Emergency PARTS AND LABOR PLUS CONTRACT

(Includes Standard and Advanced Parts)

Furnace or Boiler, includes tune up

**\$599.00** + tax = \$637.04 \_\_\_\_\_

Hot Water Heater, includes tune up\*\*

**\$309.00** + tax = \$328.62 \_\_\_\_\_

\*\*Add on only

#### STANDARD PARTS

Oil pump	Burner coupling	Cadium eye and Assembly	Ignition transformer	Pump gasket
Electrodes	Air filter (1" only)	Thermocouple	Burner fire valve	Oil filter gasket
Belts	Cadium cell relay	Clean Cut Pump	Nozzle (2 max)	Fan/Limit control
Burner fan	Delayed oil valve	Thermal Cut off switch	Oil Filter (2 max)	Circulator coupling
Burner motor	Blower motors 110V (up to ½ hp)	Thermostat (1 max)	Strainer (2 max)	Burner service switch
Porcelains	Zone motor (1 max)	Aquastat (single acting)	Nozzle line	Primary control

#### ADVANCED PARTS

Water Heater Relief Valve	Steam Main vent	Blower Motors 110V (up to ¾ hp)	Mixing Valve
Boiler Relief Valve	Steam Radiator Vent (3 max)	Low Water Cutoff Control (water only)	Exhaust Elbows 3" to 7"
Backflow Preventer	Aquastat (Triple acting)	Taco 007 Circulator	Draft Regulator 3" to 7"
Water feed Valve	Media Filter (up to 5") (1 max)	Fan Center Relay	Exhaust Tee 3" to 7"
Expansion Tank	Pressure Temp Gauge	Complete Filter Assembly	Exhaust Pipe 3" to 7"
Air Vent (3 max)	Boiler Drain	Switching Relay	Circulator gaskets (1 set max)
Gas Ignition Module	Flame Sensor	Gas Hot Surface Ignitor	Roll Out Switch

Service Hours:

Heating Emergency Service 24 hours 7 days

Air Conditioning Emergency Service 7am to 7pm

Non-Emergency Service Monday thru Friday 8am-4pm

## Contract Terms and Conditions

1. Contracts is not valid until it is paid in full and is valid for one year from that point.
2. Will not be pro-rated and is non-refundable. We reserve the right to cancel at anytime. Tank less or high efficiency systems are not covered.
3. No refrigerant is covered under any of these agreements.
4. For RESIDENTIAL equipment only, firing less than 1.5 gallons an hour or less.
5. Systems must be in good working order prior to entering into this contract. No pre-existing conditions will be covered under this agreement.
6. We reserve the right to inspect your system, at no charge to you, to determine if your system qualifies for coverage.
7. Holidays are subject to a \$100.00 surcharge.
8. Service calls due to running out of oil, electricity, propane or natural gas are not covered.
9. If your system has been misused or worked-on/repared by anyone other than Around the Clock Heating and Cooling, Inc., this agreement will terminate immediately.
10. Around the Clock Heating and Cooling, Inc. reserves the right to make the decision on what qualifies as an "emergency".
11. Technical service required, but not covered by our service plan will be billed at prevailing rate, including a one hour minimum charge per call. It is expected to be paid at the time of service. Contracts will not be honored until the outstanding balance is paid.
12. No obsolete, special order parts will be covered under this agreement.
13. Cleaning must be done during normal business hours. No credit will be given if cleaning is not done by the end of the contract term.
14. All parts will and must be provided by Around the Clock Heating and Cooling, Inc.
15. Parts and service required due to abnormal conditions such as customer negligence, blown fuses, switched turned off, power surge/failure, lack of water, oil tank sludge, closed oil valves, frozen oil lines, irreplaceable/obsolete equipment, inability to obtain materials, labor strike, war, fire, flood, wind, vandalism, or any act of God/man beyond our control is not covered. Any service provided under these circumstances will be billed at prevailing rate.
16. Service contracts do not cover vacant or unattended homes.
17. Power vent and draft inducer units are not covered under any of our service agreements.
18. All contracts cover the main zone in a multi zoned system. No zone panels are covered under this agreement.
19. Issues related electrical supply, water supply or fuel supply are not covered. Rotted, corroded, or broken piping/fittings are not included.
20. Parts that are covered will only be swapped and does not include new installs.
21. Issues due to leaks of refrigerant, oil, gas, or propane are not covered.
22. Contracts are not transferable

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## Customer Information

Customer Name: \_\_\_\_\_ Email: \_\_\_\_\_@\_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone Number: Home \_\_\_\_\_ Cell \_\_\_\_\_ Work \_\_\_\_\_

Property Location: \_\_\_\_\_ City: \_\_\_\_\_ Zip Code \_\_\_\_\_

## Equipment Information

Furnace/Boiler Brand \_\_\_\_\_ Model # \_\_\_\_\_

Hot Water Heater Brand \_\_\_\_\_ Model # \_\_\_\_\_

AC Condensing Unit Brand \_\_\_\_\_ Model # \_\_\_\_\_

Blower Unit Brand \_\_\_\_\_ Model # \_\_\_\_\_

Date: \_\_\_\_\_

*I have read and agree to  
the terms and conditions of this contract:*

**Signature Authorization:** \_\_\_\_\_

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## Payment

Check # \_\_\_\_\_

Visa/MC # \_\_\_\_\_ Exp Date: \_\_\_\_/\_\_\_\_ Sec Code \_\_\_\_\_

Credit Card Billing address: \_\_\_\_\_ Zip Code \_\_\_\_\_